



Shipping:

Free shipping to locations within the Continental United States.

Shipments to any other location require an additional charge and orders must be placed by calling our toll free number 1-800-393-3734.

Orders are shipped Monday – Friday Shipments are normally made same or day after order placement.

Orders placed on this site are shipped by ground using the **USPS or UPS**.

If faster delivery than our normal processing is required, please call us toll free at 1-800-393-3734 to inquire about the premium shipping cost and to place order.

Returns:

Our massage units are covered by a 1 year limited warranty. For details, please refer to the warranty card included with each unit. If you have any questions, please call us toll free at 1-800-393-3734.

Out of Warranty units:

1. Defective units which are out of warranty may be returned by shipping prepaid to: Maxi Rub, 6201 W. Main Ste 100, Maryville, IL 62062.
2. Please include your name, address and telephone number along with a note to describe the problem with the unit.
3. We will inspect and advise you the cost to repair or replace the unit.

Non-Defective massage units:

1. You may return non-defective items within 30 days of purchase **(less shipping charges and a restocking fee).**
2. Non-defective items returned up to **10 days** will be charged a **5% restocking fee.**
3. Non-defective items returned **after 10 but prior to 30 days** will be charged a **25% restocking fee.**
4. If you received free shipping, this cost will be deducted from your refund.
5. No refunds will be offered after 30 days of purchase

To receive a refund, returned merchandise must be in original condition and absent of any misuse or abuse. Please package units properly to avoid shipping damage. You are responsible for any shipping charges to return the item. **No refund will be issued for units which are returned damaged.**

All returns must be shipped prepaid and should be insured. We are not responsible for any returns lost by the shipping company, it is your responsibility to insure and track the package.